

On this receipt, stick one of the stickers you received from your health insurance company (Partena, Liberale mutualiteit,...). The colour of the sticker will be different for each company.

Below you will find an example of the sticker:



This an example of the doctor's receipt with the sticker:

COMPLÉTER CLOISSOUS OU ADRESSER UNE VIGNETTE DE L'OLA

Mutuelle 135

JANSSEN CARINE
RUE DU PONT 3 0034
1040 ETTERBEEK
N° BEN: 001234567890

AB1

ATTESTATION DE SOINS DONNES
A COMPLETER PAR LE DISPENSATEUR

Nom et prénom du patient:

Consultation - Visite (1)
Date:/...../..... N° de nomenclature:
Frais de déplacement:
Autres prestations (2)

Date de la prestation	N° de nomenclature	Date de la prestation	N° de nomenclature

Prescrit par:
en date du/...../..... Nom et prénom:
Numéro d'identification I.N.A.M.I. du prescripteur:
Laboratoire ou appareillage ou service agréé sous le n°:
Date de la réception de la prescription:/...../.....
Le patient est hospitalisé / ambulant (1):
N° de l'établissement:
Service:

(1) Différent des remboursements
(2) Rembourser les soins non remboursés

A.R. 15.07.2002
EUR

Identification du dispensateur:

Date:
Signature du dispensateur:

REÇU

Perçu pour le compte du N° BCE:

Reçu la somme de: EUR Date:
Signature:

Please make a copy of the receipt with your sticker on it before you put this receipt in the mailbox of your local health insurance branch.

Students who have an insurance with Partena can drop this receipt in the blue mailbox at the welcome desk of the International Relations office (Pleinlaan 5, 1050 Brussels) or in the mailbox at the nearest local branch of Partena. Note that Partena will move in 2025 so the mailbox might be moved. Please check our website!

You will receive your money from Partena within 2 weeks on your bank account.

How to obtain documents from Partena?

By activating your Partena account, you will be able to manage a lot of things on your own, like ordering new stickers, your European Health Insurance Card or also changing your home address for example. Also proof that you have registered for this health insurance can be requested online. Your online Parten Account can be activated here: <https://www.partenamut.be/MyPartenamut/en/creation-compte/vos-donnees.html>.

The information that will be required in order to activate your online account:

- Your national number which is on your Belgian ID-card (starting with your date of birth)
- Your Partena membership number which you can find on your Partena stickers

Request of documents (*'Demande de documents'* in French) :

- Proof that you registered with Partena for an insurance (you will need this to renew your Belgian ID-card): go down to the option of *'Attestation d'inscription'*
- An overview of reimbursements received from Partena: go to the option *'Make an overview of reimbursements'*

How to claim your medical expenses from CHUBB (= SIP insurance)?

When you have received the refund of your medical expenses from Partena (see above) or another health insurance company, you will have to log in on to your personal account on the website of your health insurance. In your personal account, you can download an overview of the reimbursements for which your health insurance company has refunded you.

Once you have this overview, you can go to this site: www.chubbclaims.be, log in & upload the copies of your doctor's receipts and proof of reimbursements from your health insurance.

You will need the information that is mentioned on your SIP Certificate. This Certificate was sent to you by email (sender=marshconnect.europe@marsh.com) after you registered for the SIP insurance.

You can make a maximum of 9 claims in 1 session.

You will receive the refund within 2 weeks after the claim.